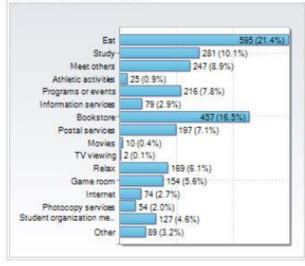
2016 SPRING SEMESTER

	Mean	St	td Dev	N	% Responding
actor 6 . Union Food Variety, Quality and rice		1	.48	646	73.1 %
Question	N		Std De	•	Mean
Q045 How satisfied are you with the eating establishment the Student Center regarding: Variety of places to ea		7	1.71	4.52	
Q046 How satisfied are you with the eating establishment the Student Center regarding: Food prices	s in 632	2	1.69	3.68	
Q047 How satisfied are you with the eating establishment the Student Center regarding: Food quality	s in 634	4	1.72	4.34	

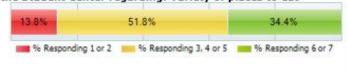
				8 30 0
	Mean	Std Dev	N	% Responding
actor 7 . Aspects of Dining Service	5.15	1.10	643	72.7 %
Question	N	Std De	v	Mean
Q048 How satisfied are you with the eating establishments in the Student Center regarding: Customer service	n 633	1.50	5.18	
Q049 How satisfied are you with the eating establishments in the Student Center regarding: Dining room cleanliness	n 624	1.33	5.38	
Q050 How satisfied are you with the eating establishments in the Student Center regarding: Dining room atmosphere		1.38	5.30	
Q051 How satisfied are you with the eating establishments in the Student Center regarding: Dining room seating availability	618	1.53	5.14	
Q052 How satisfied are you with the eating establishments in the Student Center regarding: Courteousness of staff	n 624	1.38	5.52	
Q053 How satisfied are you with the eating establishments in the Student Center regarding: Hours of operation	n 632	1.96	4.42	

MR013. Personal Characteristics - Demographics: What are the most common reasons (choose top three) you visit the Student Center?



	N	% of Total
Eat	595	21.4%
Study	281	10.1%
Meet others	247	8.9%
Athletic activities	25	0.9%
Programs or events	216	7.8%
Information services	79	2.9%
Bookstore	457	16.5%
Postal services	197	7.1%
Movies	10	0.4%
TV viewing	2	0.1%
Relax	169	6.1%
Game room	154	5.6%
Internet	74	2.7%
Photocopy services	54	2.0%
Student organization meeting	127	4.6%
Other	89	3.2%

Q045. How satisfied are you with the eating establishments in the Student Center regarding: Variety of places to eat



	N	% of Total	% Resp = 72.1%
(1) Very dissatisfied	46	7.2%	N = 637
(2) Moderately dissatisfied	42	6.6%	Mean = 4.52
(3) Slightly dissatisfied	94	14.8%	Std Dev = 1,71
(4) Neutral	91	14.3%	500 507 1771
(5) Slightly satisfied	145	22.8%	1
(6) Moderately satisfied	152	23.9%	1
(7) Very satisfied	67	10.5%	1

Branching

Q046. How satisfied are you with the eating establishments in the Student Center regarding: Food prices



	N	% of Total	% Resp = 71.5%
(1) Very dissatisfied	78	12.3%	N = 632
(2) Moderately dissatisfied	83	13.1%	Mean = 3.68
(3) Slightly dissatisfied	145	22.9%	Std Dev = 1.69
(4) Neutral	128	20.3%	300 007 1105
(5) Slightly satisfied	80	12.7%	Î
(6) Moderately satisfied	91	14.4%	1
(7) Very satisfied	27	4.3%	1

Branching

Q047. How satisfied are you with the eating establishments in the Student Center regarding: Food quality

15.3%	53.9%	30.8%
% Responding 1 or 2	% Responding 3, 4 or 5	% Responding 6 or

	N	% of Total	% Resp = 71.7%
(1) Very dissatisfied	50	7.9%	N = 634
(2) Moderately dissatisfied	47	7.4%	Mean = 4.34
(3) Slightly dissatisfied	105	16.6%	Std Dev = 1,72
(4) Neutral	127	20.0%	
(5) Slightly satisfied	110	17.4%	[
(6) Moderately satisfied	130	20.5%	Î .
(7) Very satisfied	65	10.3%	

Branching

Q048. How satisfied are you with the eating establishments in the Student Center regarding: Customer service

5%	43.6%		49.9%
% Res	ponding 1 or 2	% Responding 3, 4 or 5	% Responding 6 or 7

	N	% of Total	% Resp = 71.6%
		_	N = 633
(1) Very dissatisfied	11	1.7%	14 - 033
(2) Moderately dissatisfied	30	4.7%	Mean = 5.18
(3) Slightly dissatisfied	36	5.7%	Std Dev = 1.50
(4) Neutral	133	21.0%	3.00 5.00
(5) Slightly satisfied	107	16.9%	
(6) Moderately satisfied	181	28.6%	1
(7) Very satisfied	135	21.3%	1

Branching

Q049. How satisfied are you with the eating establishments in the Student Center regarding: Dining room cleanliness



	N	% of Total	% Resp = 70.6%
(1) Very dissatisfied	5	0.8%	N = 624
(2) Moderately dissatisfied	11	1.8%	Mean = 5.38
(3) Slightly dissatisfied	41	6.6%	Std Dev = 1.33
(4) Neutral	106	17.0%	
(5) Slightly satisfied	119	19.1%	l .
(6) Moderately satisfied	209	33.5%	
(7) Very satisfied	133	21.3%	

Branching

Q050. How satisfied are you with the eating establishments in the Student Center regarding: Dining room atmosphere

7%	44.7%		51.6%
% Re	sponding 1 or 2	% Responding 3, 4 or 5	% Responding 6 or 7

	N	% of Total	% 1
(1) Very dissatisfied	9	1.5%	1
(2) Moderately dissatisfied	14	2.3%	1
(3) Slightly dissatisfied	32	5.1%	Std
(4) Neutral	125	20.1%	
(5) Slightly satisfied	121	19.5%	1
(6) Moderately satisfied	191	30.7%	1
(7) Very satisfied	130	20.9%	1

	% Resp = 70.4%
	N = 622
6	Mean = 5.30
0	Std Dev = 1.38
0	

Branching Q051. How satisfied are you with the eating establishments in the Student Center regarding: Dining room seating availability % of Total % Resp = 69.9% N N = 618 2.1% 3.1% (1) Very dissatisfied 13 Mean = 5.14 (2) Moderately dissatisfied 19 49.4% 45.5% (3) Slightly dissatisfied 72 11.7% Std Dev = 1.53 (4) Neutral (5) Slightly satisfied 93 15.1% 96 Responding 1 or 2 96 Responding 3, 4 or 5 96 Responding 6 or 7 116 18.8% (6) Moderately satisfied (7) Very satisfied 175 28.3% 130 21.0%

Branching

Q052. How satisfied are you with the eating establishments in the Student Center regarding: Courteousness of staff

5%	37.3%	59.1%		
■ % R	esponding 1 or 2	% Responding 3, 4 or 5	% Responding 6 or 7	

	N	N % of Total	% Resp = 70.6%	
(a)	-		N = 624	
(1) Very dissatisfied	6	1.0%		
(2) Moderately dissatisfied	16	2.6%	Mean = 5.52	
(3) Slightly dissatisfied	26	4.2%	Std Dev = 1.38	
(4) Neutral	101	16.2%		
(5) Slightly satisfied	106	17.0%		
(6) Moderately satisfied	187	30.0%		
(7) Very satisfied	182	29.2%	ľ	

Branching

Q053. How satisfied are you with the eating establishments in the Student Center regarding: Hours of operation

19%	43.7%	37.3%
% Responding 1 or 2	% Responding 3, 4 or 5	% Responding 6 or 7

	N	% of Total	% Resp = 71.5%
(1) Very dissatisfied	73	11.6%	N = 632
(2) Moderately dissatisfied	47	7.4%	Mean = 4.42
(3) Slightly dissatisfied	100	15.8%	Std Dev = 1.96
(4) Neutral	84	13.3%	300 007 100
(5) Slightly satisfied	92	14.6%	1
(6) Moderately satisfied	124	19.6%	1
(7) Very satisfied	112	17.7%	1